

Customer Information Bulletin

17 August 2020

Issue 348

Confirmation of Registration

I have received a number of enquiries regarding the Correcting Party not receiving a Confirmation of Registration when lodging electronically.

I can confirm that when undertaking electronic lodgement, only the Responsible Subscriber (lodging party) will receive a Confirmation of Registration. As the Responsible Subscriber is responsible for lodgement fees incurred and the resolution of requisitions, only their details are provided to the Land Registry. This functionality currently limits the ability to issue the Confirmation of Registration to a broader audience. Land Services SA and I acknowledge the concerns of industry regarding no longer receiving a Confirmation of Registration when acting as the Correcting Party in a transaction.

Land Services SA are currently exploring options for parties other than the Responsible Subscriber to receive an alternative product, in lieu of the Confirmation of Registration, for a dealing lodged electronically. The initial results from market testing were that there would not be high take up of an alternative product however Land Services SA continue to explore possible solutions.

In the interim, I encourage practitioners to contact the Responsible Subscriber to obtain a copy of the Confirmation of Registration. Alternatively, there are a range of products available through SAILIS which could be used to confirm the dealing registration including a Check Search or Historical Search.

If you require assistance or additional information regarding ordering of search products, please contact Land Services SA Customer Support on 8423 5000 (Toll free on 1800 648 176) or via email customersupport@landservices.com.au.



Jenny Cottnam
REGISTRAR-GENERAL