

PRIVACY COLLECTION STATEMENT

LSSA operates the public land titles registry in South Australia for and on behalf of the State of South Australia and provides related products and services to the broader community and to other organisations and agencies.

We collect your personal information from you when you deal with us (in person, by telephone, online including at www.landservices.com.au and www.sailis.sa.gov.au and using our apps), and from others including:

- your representatives and agents, such as your conveyancer or lawyer, and others who submit documents to us including your personal information
- providers of third party databases, including publicly available databases such as ASIC
- government departments and agencies such as the South Australian Lands Title Office, State Valuation Offices and Land Boundaries Office, as well as local councils
- other third parties who provide products or services to us, or from whom we receive products or services, such as those operating in the real estate industry

We collect your personal information to discharge our obligations to the South Australian Government as part of our land titling or valuation functions (including maintaining the public register of property in South Australia under the *Real Property Act 1886* (SA)), to provide customers with LSSA's products and services, to provide you with LSSA promotional material, to obtain your feedback and for our internal administrative operations. We may disclose your personal information for these purposes to third parties (such as our services providers) some of whom may be located offshore, and as otherwise permitted or required by law.

We will include your personal information on the public register as required by law and in the discharge of our obligations to the South Australian Government. The register is publicly accessible online at www.sailis.sa.gov.au.

LSSA also offers data products and services approved by the South Australian Government to LSSA's customers. The information in these data products is generally limited to information (including personal information) that is available on the public register. Customers will use the information in these data products and services for their own business purposes.

You are not required by law to provide us with your personal information, however if you do not provide us with the information we require we may be unable to provide you with land titling services, or the other products and services your request.

Our Privacy Policy at www.landservices.com.au/privacy includes additional information about the way we handle personal information, including how to seek access or correction of your personal information, and how to complain if you believe we have breached our privacy obligations and how we will handle your complaint. For further information you may also contact our Privacy Officer by email at privacy@landservices.com.au, by telephone on +61 8 8423 5000 or by mail to Privacy Officer, Land Services SA, 101 Grenfell St, Adelaide SA 5000.

In this statement references to **Land Services SA**, **LSSA** or **we** mean Land Services SA Operating Pty Limited ACN 618 229 815 as trustee for the Land Services SA Operating Trust ABN 86 836 650 939 including our subsidiaries and affiliated entities.