

Customer Information Bulletin

20 July 2021

Issue 359

Land Services SA Office Closure

In response to the recent COVID-19 outbreak, and the SA Government's 7-day Level 5 restrictions, Land Services SA will be ceasing public access to their office from 9am Wednesday 21 July 2021 until 5pm Tuesday 27 July 2021.

At this stage, it is anticipated the 101 Grenfell Street office will re-open at 9am on Wednesday 28 July 2021, however this will be subject to further SA Government directives.

Land Services SA remain committed to delivering trusted services to the industry and broader community, and therefore bring your attention to the following temporary changes to their services as a result of this office closure:

- **Drop & Go** activities and **Face-to-Face** Lodgement services will not be available.
- Electronic lodgements of dealings and plans remain available and will continue to be accepted in the usual course.
- Dealings which cannot be lodged electronically can be posted (Land Services SA, GPO 543 Adelaide SA 5000), however these will not receive priority until they are physically accepted by Land Services SA which may be after the Level 5 restrictions end. Clients are therefore reminded to lodge a Priority Notice for their dealings to protect their interests.
- **Client advice** (in person) will cease but will continue to be delivered by telephone on 08 8423 5000 (country callers 1800 648 176).
- Online applications such as SAILIS, EPL and website remain available, with the Land Services SA Customer Support team continuing to be ready to assist you via phone or email.

The Office of the Registrar-General and Land Services SA will continue to monitor the situation and keep you updated on any changes to service delivery in response to COVID-19.

Thank you for your cooperation and understanding.



Deb Secombe
DEPUTY REGISTRAR-GENERAL

