

# Customer Information Bulletin

4 November 2024

Issue 406

## New Registrar-General Appointment

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On 21 October 2024 the Office of the Registrar-General moved to the Policy, Coordination and Land Titles Directorate of the Department for Housing and Urban Development.

As a result of the move, I am pleased to announce that Gemma Wallace, Executive Director of Policy, Coordination and Land Titles, has been appointed as the new Registrar-General for South Australia.

Gemma holds qualifications in law, legal practice and financial services, is a graduate of the Australian Institute of Company Directors, and is admitted as a Barrister and Solicitor to the Supreme Court of South Australia.

Gemma brings broad expertise and established relationships with land industry stakeholders to the role of Registrar-General. Her commitment to the industry has been demonstrated over her many years as a Registered Conveyancer and various roles including lecturer for TAFE SA's Conveyancing Advanced Diploma and property law content consultant for College of Law's Graduate Diploma of Legal Practice.

Gemma will continue to coordinate government housing commitments and policy while also leading the dedicated team of the Office of the Registrar-General to ensure effective administration of real property legislation and the continued integrity of the lands titles registry.

I would like to thank the outgoing Registrar-General, Jenny Cottnam, for her outstanding service since her appointment to the role in 2018, and in her previous 40 years with the SA Lands Titles Office.

Jenny has made an important contribution as the first female Registrar General of South Australia at both a state and national level for many years. As a strong proponent of stakeholder engagement, overseeing many successful initiatives including as Chair of the Australian Registrars National Electronic Conveyancing Council.

For any questions or further information, please contact the Office of the Registrar-General by email [DHUD.RegistrarGeneral@sa.gov.au](mailto:DHUD.RegistrarGeneral@sa.gov.au) or phone (08) 7133 3100.



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